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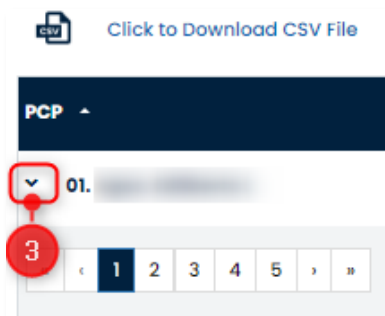
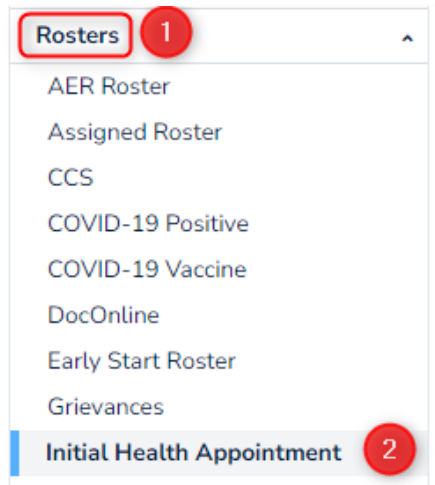
To: Medi-Cal PCPs and IPAs
From: Provider Relations
Date: April 10, 2025
Subject: **REMINDER: Initial Health Appointment (IHA) Roster**

The Department of Health Care Services (DHCS) requires that **all newly enrolled Medi-Cal Members must receive an Initial Health Appointment (IHA):**

- Members **ages 0-18.99 months** must receive an IHA within the **first 60 days of enrollment with IEHP.**
- Members **ages 19 months and older** must receive an IHA within **120 days of enrollment with IEHP**

NOTE: If the Member is not seen by the age-appropriate due date, please continue efforts to see the Member before days have passed to meet the Department of Health Care Services (DHCS) requirements.

Please access the Initial Health Appointment (IHA) roster via the Provider Portal:



1. Select Rosters
2. Select Initial Health Appointment
3. Click arrow next to the PCP name
4. Member names and information will populate, including the IHA due date.

Total Members: 1,311

Member	IEHP ID	Phone	Address	Age/DOB	Effective Date	Assessment Due
						04/30/2024

A red box highlights the 'Assessment Due' column header, and a red circle containing the number 4 is next to the date '04/30/2024' in the first data row.

Key Reminders:

An IHA:

- Must be completed within 120 days of plan enrollment or PCP effective date within 12 months prior to the Plan enrollment/PCP effective date.
- Must be performed by a Provider within the primary care setting
- Is not necessary if the Member's Primary Care Physician (PCP) determines that the Member's medical record contains complete information that was updated within the previous 12 months.
- Must be provided in a way that is culturally and linguistically appropriate for the Member.
- Must be documented in the Member's medical record.

An IHA must include all of the following:

- A history of the Member's physical and mental health
- An identification of risks
- An assessment of need for preventive screens or services
- Health education
- & the diagnosis and plan for treatment of any diseases.

Questions? Please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices