



A Public Entity

Inland Empire Health Plan



To: Hospitals
From: IEHP – Provider Relations
Date: January 19, 2018
Subject: **Medicare Outpatient Observation Notice (MOON)**

Effective **March 8, 2017**, Centers for Medicare and Medicaid services (CMS) implemented the use of the Medicare Outpatient Observation Notice (MOON). The purpose of the MOON is to provide Medicare recipients with written notification of their outpatient observation status.

In the event any Medicare recipient has been in a status of **outpatient observation for greater than 24 hours**, Hospitals are required to provide Medicare recipients with a Medicare Outpatient Observation Notice (MOON). Medicare recipients must receive the MOON **within 36 hours of admission to observation level of care**.

Hospitals can access resources such as MOON FAQs, MOON instructions, and MOON forms via the IEHP Portal: <https://ww3.iehp.org/en/providers/additional-resources/medicare-outpatient-observation-notice-moon/>

Please refer to the following website for further details on MOON requirements:
<https://www.federalregister.gov/articles/2016/08/22/2016-18476/medicare-program-hospital-inpatient-prospective-payment-system-for-acute-care-hospitals-etc>

***** RESPONSE REQUIRED *****

Please confirm if your Hospital has a process in place for MOON:

Hospital Name: _____

Hospital has an active MOON Process: Yes No

Please fax your response to (909) 477-8547, no later than JANUARY 31, 2018.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

Should you have any comments and/or questions, please contact the Provider Relations Team at (909) 890-2054.