



To: All IEHP Pharmacy Providers
From: IEHP Pharmaceutical Services
Date: July 7, 2023
Subject: DualChoice (HMO D-SNP): Known billing issue is resolved

Dear IEHP Pharmacy Providers,

The known billing issue for Coordination of Benefits (also known as split billing) for Medicare Part B benefits (such as test strips) has been resolved. **If there is a coinsurance on the prescription, please reverse and process the prescription again.**

If there is still a cost for the prescription, contact MedImpact at 1-888-495-3147 or Medi-Cal Rx Customer Service at 1-800-977-2273 for assistance with billing.

Sincerely,

IEHP Pharmaceutical Services